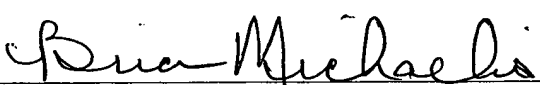
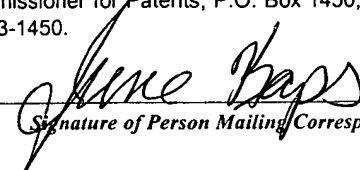


2155

AMENDMENT TRANSMITTAL LETTER (Large Entity)			Docket No. 20496/2	
Applicant(s): Mangipudi et al.				
Serial No. 09/451,592	Filing Date November 30, 1999	NOV 13 2003 <small>PATENT & TRADEMARK OFFICE</small>	Examiner Nguyen	Group Art Unit 2155
Invention: METHOD AND APPARATUS FOR PROVISIONAL, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL ...				
<u>TO THE COMMISSIONER FOR PATENTS:</u>			RECEIVED NOV 18 2003 Technology Center 2100	
Transmitted herewith is an amendment in the above-identified application.				
The fee has been calculated and is transmitted as shown below.				
CLAIMS AS AMENDED				
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE
TOTAL CLAIMS	16 -	20 =	0 x	\$18.00
INDEP. CLAIMS	3 -	3 =	0 x	\$86.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>				\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT				\$0.00
 <input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 500369 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.				
 Signature			Dated: November 11, 2003	
Brian L. Michaelis, Reg. No. 34,221 Brown Rudnick Berlack Israels LLP One Financial Center Boston MA 02111 Customer No. 21710 Phone: 617-856-8369 Fax: 617-856-8201 E-mail: ip@brbilaw.com			<div>I certify that this document and fee is being deposited on <u>NOV 11, 2003</u> with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.</div> <div style="text-align: center;"> Signature of Person Mailing Correspondence</div> <div style="text-align: center;">June E. Kaps Typed or Printed Name of Person Mailing Correspondence</div>	
CC:				



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NOV 18 2003

Technology Center 2100

Docket No.: 20496/2

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Mangipudi et al. EXAMINER: NGUYEN, Thu Ha T

SERIAL NO.: 09/451,592 CONFIRM NO.: 9253

FILED: November 30, 1999 ART UNIT: 2155

FOR: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to, Mail Stop Responses – No Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on:

[Signature]
Date

By: *[Signature]* 11/11/2003

Mail Stop Responses – No Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Sir:

In response to the Office Action dated August 11, 2003, please amend the above identified application as follows and consider the following remarks.